Replying to an order

EDI communication

Electronic Data Interchange (EDI) is the electronic exchange of documents between business partners. The exchange takes the form of structured messages transmitted electronically. EDI communication GS1 Standards for Order to Cash - YouTube (source:GS1 Global, YouTube).

Why communicate via EDI:

- Facilitates and speeds up the transmission of business documents
- Limits the administrative labour costs on both sides
- Documents in electronic form are easily accessible and searchable
- By selecting the appropriate message types, it is possible to achieve a significant reduction in communication time and an effective response to the customer needs
- The elimination of manual document processing and data entry reduces the possibility of errors (typos, omissions, etc.)
- Sharing product master data for successful electronic communications enables wider use in other operations, reducing the potential for errors and enabling early detection
- Not using paper documents is good for the environment

If you want to work with us using EDI communication within the Marketplace Cross-dock, you need to get it up and running first. The procedure varies depending how ready your company is.

- Do you have an EDI provider or are you just getting started with EDI?
- For communication via EDI it is necessary to have a unique company marking, i.e. Global Location Number (GLN). **It means being registered with GS1 ČR,**[gs1cz.org](gs1cz.org))
- There are multiple variants of EDI solutions of different types and multiple EDI providers, so first you need to see if yours can communicate with us. Our company uses the services of EDI provider, EDITEL CZ s.r.o, www.editel.cz
- EDI must work with your IT system

Connection procedure:
- We will collaboratively determine which documents need to be exchanged and identify the essential data that must be included.
  are required for each message
- We handle the preparation on the provider side by setting up partners and configuring message exchanges.
- We will test individual messages
- Once the test is successful, nothing can prevent us from going live

For EDI collaboration to be seamless, it is necessary to follow all the specified rules and fill in the mandatory fields so that the document flow is fast and correct. Each report is accompanied by a detailed implementation guide, where you will find all the information about the required content.
- The Sportisimo GLN is available here GLN Sportisimo. **In the case of the Marketplace, identifying Sportisimo as a partner is always 8592497000004.**
- The GLN of the individual delivery points and their addresses can be found here GLN warehouses and stores. **In
  In the case of Marketplace Cross-dock, the GLN of the delivery location is always 8592497015251.**

The reply to an order is transmitted via an ORDRSP message. As a rule, we expect a reply within 24 hours from the receipt of the order (after agreement with the supplier, the response time may vary). The answer can only be sent as a YES/NO. We do not accept responses in the form of changes in the orders, as this option is not included in the implementation guide. If it is not possible to deliver the full quantity requested, please select the answer NO. A change to the requested delivery date will not be accepted. The processing of the response does not apply to this field change.

The EDI ORDERSP Implementation Guide provides all the information about this report in general.

If you choose this type of communication, you will be contacted by our EDI consultants who will walk you through the entire process.

Web Portal

If you are new to the world of electronic document exchange, or if you are not fully prepared for EDI communication at the moment, or for some of the specific documents required, one possible solution for you is to use the free Sportisimo web portal.
The portal is used to receive orders, create electronic delivery notes, and print labels with SSCC codes. In the near future it will be expanded to include replying to an order and sending an invoice. Within the portal environment, you can easily accept and generate individual documents, which are subsequently transformed into the necessary structure for standard EDI communication and then transmitted to our information system.
The individual message forms will display the necessary fields for the user, enabling a completeness check to ensure all required information is provided. You have the option to utilize the portal for all necessary messages, or you can handle those messages that haven't been integrated into EDI communication yet. Individual documents can be viewed and printed. For outgoing messages, please ensure that the essential data is imported in a CSV file as well. Labels can be printed or exported in a csv file.
For communication via the web portal, it is necessary to have a unique company marking, i.e. Global Location Number (GLN). This means you must be registered with GS1 ČR, gs1cz.org).

The response to an order is generated by reversing the original order. It is only required for the Marketplace Cross-dock flow. As a rule, we expect a reply within 24 hours from the receipt of the order (after agreement with the supplier, the response time may vary). The form only allows a YES/NO answer. If it is not possible to deliver the full quantity requested, please select the answer NO. A change to the requested delivery date will not be accepted. The processing of the response does not apply to the change of the field.

The user manual for the portal can be found here WEB PORTAL.

If you choose this type of communication, you will be contacted by our EDI consultants who will walk you through the entire process.