

[EXAMPLE]

Confirmation of the conclusion of an off-premise purchase contract

Seller: SPORTISIMO s.r.o., ID: 26194627, VAT: CZ 26194627, registered office: Revnická 170/4, 155 21 Praha 5, registered in the Commercial Register kept by the Municipal Court in Prague, Section C, Insert 78675,

e-mail: eshop@sportisimo.com (Monday to Friday 09:00 – 17:30);

Order/contract number: 1234567801

Goods sold:

- CHALTEN TS CSWP (Men's winter boots)
Colour (black (black/white), Size: 42 EU

The main properties of the goods sold:

- CHALTEN TS CSWP
 - Upper part: waterproof leather with polyurethane coating, SensiFit™
 - Insulation: Thinsulate™ 200gr
 - Midsole: EnergyCell
 - Outsole: Contagrip® W
 - Membrane: ClimaSalomon™ Waterproof
 - Drop: 8 mm
 - Midsole height: 19 mm heel/11 mm toe
 - Water resistance: yes
 - Weight: 600 g (1323 lbs)
 - Technology: Contagrip®, EnergyCell, OrthoLite®, Sensifit Overlap
 - Construction

The price of the goods, the cost of transporting the goods and the cost of the means of payment used

Cost of goods:	539 €
Transport cost:	75 €
Payment cost:	free
Total without VAT:	507,43 €
Total with VAT:	614 €
Total payable:	614 €

Buyer:

Delivery Address

Johnny Sports
50 Bond St.
London, W1D 1BS
United Kingdom

Invoicing Address

Johnny Sports
50 Bond St.
London, W1D 1BS
United Kingdom

The purchase price was not tailored to the buyer's persona based on automated decision making.

Cost of remote communication: Free of charge, or the buyer pays only the cost of their own internet connection.

Method of payment: payment by credit card

Method of delivery of the goods: GLS

Delivery time: from 16.1. to 18.1. at your address by our carrier

Complaints policy: you can send your complaints to the following contacts:

e-mail: eshop@sportisimo.com (Monday to Friday 09:00 – 17:30);

and we will send you a reply to your contact email.

Withdrawal from the contract: The buyer may withdraw from this contract without giving any reasons within 30 days from the delivery of the goods (the last part, number of goods according to this order/contract). (i) by post to SPORTISIMO s.r.o., Contera Park Ostrava D1, Hall A, Žižkova 707/11, 711 00 Ostrava-Hrušov, (ii) by means of the [form for withdrawal from the purchase contract](#), (iii) by other appropriate means: by e-mail or by filling in our [contact form](#).

In the case of withdrawal from this contract, the buyer shall bear the costs of returning the purchased goods. If the goods cannot be returned by the usual postal method, the Seller shall (at the Buyer's request) arrange for collection of the returned goods at the Buyer's expense, the cost of such collection being: 60€.

In the event that the goods are returned after withdrawal from the contract and the goods have already been used, damaged, contaminated, or without the documents that were supplied with the goods, then the buyer is liable to the seller for the reduction in the value of the goods, which arose as a result of handling the goods in a different way than is necessary by the buyer to become familiar with the nature, characteristics and functionality of the goods.

Liability for defects: the Seller shall be liable for defects in the goods for a period of two (2) years from delivery/acceptance of the goods. (i) at any of the Seller's stores, (ii) at the Seller's customer service center: [SPORTISIMO s.r.o., Contera Park Ostrava D1, Hall A, Žižkova 707/11, 711 00 Ostrava-Hrušov](#), - by sending the goods by a transport service.

Service: The Seller does not provide Certified product service.

Code of Conduct: the Seller has not adopted any code of conduct, etc. regarding the sale of these goods.

Out-of-court dispute resolution: if a dispute arises between us as a result of the sale of goods under this contract (which we are unable to resolve), you have the right to resolve it out of court in addition to litigation. The Czech Trade Inspection Authority - www.coi.cz ("CTIA") is the competent authority for out-of-court dispute resolution in relation to the sale of our goods or the provision of our services, and you may contact them regarding any consumer dispute. To apply for out-of-court dispute resolution and to obtain information about out-of-court dispute resolution for consumer disputes (including cross-border disputes). You can also use the website <https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.chooseLanguage> There may also be other so-called authorised persons/entities for out-of-court resolution of consumer disputes, where out-of-court resolution can also be initiated - resolved.

Complaints: in addition to our complaints department (contact: eshop@sportisimo.cz), you can also contact the Czech Trade Inspection Authority, [Štěpánská 44, 110 00 Prague 1 - www.coi.cz](#).