

FAULTY ITEM RETURN FORM

Personal Details:

Name: _____

Address: _____

Phone No.: _____ Email Address: _____

Please return the items to following address: Sportisimo – e-shop, Žižkova 707/11, 711 00 Ostrava-Hrušov, Czech Republic. **Please make sure to wash products before returning them and to include all accessories.**

Invoice No: _____ **Date of Purchase:** _____

Product code: _____ **Product Name and Size:** _____

Description of Damage: _____

Preferred solution:

Exchange Repair Refund*

*Please provide your bank details for the SEPA transfer:

IBAN: _____ BIC: _____

FOR OFFICE USE ONLY

Statement of Manufacturer/Warranty Specialist: _____

Exchange Repair Refund Rejected

Return Date: _____ Customer's Signature: _____